



2017 SYDNEY HOMELESS CONNECT

Tuesday 27th June

Sydney Homeless Connect is a day that brings together people who are homeless and at risk of homelessness in Sydney with the services and support that they need whilst providing them with a positive experience they will remember.

**OUR FOCUS IS
ACTION & OUTCOMES
ON THE DAY.**

www.sydneyhomelessconnect.com

2017 SYDNEY HOMELESS CONNECT HOMELESS SERVICES GUIDE BOOK



sydneyhomelessconnect.com



SYDNEY HOMELESS CONNECT VOLUNTEER LEGENDS

Thank you to all of our generous volunteers at Sydney Homless Connect - you are legends.

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The information in this booklet is not intended to be a definitive guide to homeless services, but we hope you find it helpful.

**Police / Ambulance / Fire
Emergency - CALL**

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Link2Home : 1800 152 152

Police : 131 444

Lifeline : 13 11 14

Kids & Youth Helpline : 1800 55 1800

**Domestic Violence Line :
1800 RESPECT / 1800 737 732**

Missionbeat : 1800 306 461

Beyond Blue : 1300 22 4636


Wesley Mission : 9263 5464

NSW Mental Health Line: 1800 011 511.

LIFELINE - 13 11 14

We provide 24/7 crisis support and suicide prevention services.

Lifeline provides all Australians experiencing a personal crisis with access to online, phone and face-to-face crisis support and suicide prevention services. Find out how these services can help you, a friend or loved one.

www.lifeline.org.au 

BEYOND BLUE CRISIS AND SUICIDE SUPPORT - 1300 22 4636

We all have good and bad days. If something is on your mind, or things just seem too much, sharing the load with someone could really help. No matter who you are, or how you're feeling, you can talk it through with us.

Call 1300 22 4636
24 hours, 7 days a week

Or chat online:
www.beyondblue.org.au



CRISIS CARE

MISSIONBEAT OUTREACH 1800 306 461

Mission Australia's Missionbeat is an outreach and transport service for homeless people in the Sydney area. We provide transport to safe accommodation, advice, information and referrals. We receive calls from the NSW Police, Ambulance and members of the public.

We also have our Medibeat service, which is a partnership with St Vincent's Hospital and employs a homeless outreach nurse to work alongside the Missionbeat service and our clients and meets clients at their point of need without them having to go through the hospital network.

1/1 Brompton St Marrickville, NSW 2204

missionbeat@missionaustralia.com.au
www.missionaustralia.com.au



JEWISH HOUSE - 1300 544 357

Jewish House provides 24/7 Crisis Support to all who seek our services.

Crisis can take many forms, which means we help a range of people, from those who require urgent and in-person assistance to those who hold down regular jobs and are faced with unexpected challenges, through to business leaders who are dealing with personal or employee-related issues. Recognising that for most people support involves a combination of approaches, we take a multi-disciplinary approach by drawing on a wide range of services.

24/7 crisis support 1300 544 357

Phone: 02 9386 0770
reception@jewishhouse.org.au
www.jewishhouse.org.au
7 Flood St. Bondi NSW 2026



ANGLICARE EMERGENCY RELIEF

ANGLICARE Sustainable Living consists of:

- Emergency relief is the provision of practical assistance to those people who find themselves in financial crisis.
- Financial Counselling: Helps people to organise their financial information, design a Personal Money Plan with the aim for people to change and improve their financial situations.

A Personal Helper and Mentor who will support them on their recovery journey. Personal Helpers and Mentors will work with the Participant to develop goals and strategies to achieve these goals.

PH: (02) 8362 3700 9am - 5pm

60 Wairoa Ave, Bondi Beach, NSW 2026
www.anglicare.org.au



WESLEY MISSION

We offer prevention & early intervention support, emergency accommodation, medium term transitional housing and case management support depending on the individual's needs.

We also offer Counselling services, Youth services, Employment and training, Aged care services, Camps and conferences, Child and family services, Disability services, Mental health services, Training and education services & referrals to financial counselling.

Wesley Church

PH: (02) 9263 5464

220 Pitt St, Sydney NSW 2000
 Mail: PO Box A5555,
 Sydney South NSW 1235
christianlife@wesleymission.org.au
www.wesleymission.org.au



STREET LEVEL MISSION



We seek to care for the physical, emotional & spiritual needs of those who are a part of our community.

Services: Welfare assistance (food, clothing, bills, furniture, no-interest loans), housing assistance, hot lunch, shower, laundry facilities, locker storage, legal help, a safe place to spend the day, free internet and someone to talk to.

PH: (02) 9360 1321

Open Mon-Fri 9:30am-3:30pm.
Derby Lane (off Albion St).

Rear of 339 Crown St. Surry Hills

<http://www.salvos.org.au/sydneystreetlevel>



LINK 2 HOME - 1800 152 152

Formerly Homeless Persons Information Centre (HPIC)

The new 24/7 State-wide telephone line for people who are homeless or at risk of homelessness to seek accommodation and support.

We provide professional assessments and referrals for clients seeking accommodation and support services within NSW.

Homelessness NSW
Tel: 02 9331 2004

admin@homelessnessnsw.org.au
99 Forbes Street,
Woolloomooloo,
NSW, 2011

Homelessness NSW

CRISIS CARE

NEWTOWN NEIGHBOURHOOD CENTRE

Newtown Neighbourhood Centre provides information, referral and advice with over 60 information sheets available covering accommodation, health, welfare, government, community and drug and alcohol services.

The Newtown Neighbourhood Centre is a great source of information for people with any number of issues.

Our Boarding House Project offers support and assistance to residents of unlicensed boarding houses. If you need urgent or personal support and you are not sure where to start, come and see our staff at the Front Counter or call us on:

PH: 9564 7333

1 Bedford Street Newtown, NSW 2042
www.newtowncentre.org



THE HAYMARKET CENTRE

The Haymarket Centre provides crisis support for men and women and transgender people experiencing homelessness who have a range of complex issues including; intoxication, addictions, mental illness and or challenging behaviours.

Comprehensive assessment on admission and supported with intensive case management and referrals to appropriate services. Our aim is to provide people with a stable base from which they can secure long term accommodation.

PH: 9698 0555

www.haymarket.org.au
reception.thc@haymarket.org.au

The Haymarket Foundation
 137-139 Regent Street
 Chippendale, NSW 2008



C3CARES / C3 CHURCH

C3CARES helps people in need, crisis or isolation in our inner-city Sydney community and we welcome people from all backgrounds and circumstances. We believe in community and bring a message of hope and practical support.

WEEKLY COMMUNITY LUNCH: EVERY THURSDAY 11:30am – 12:30pm

Services include: Free lunch, fresh fruit, emergency food hampers (by appointment only), occasional free haircuts, community support and message of hope (toiletries, blankets and clothing can also be requested, subject to availability). We provide information about other community services and seek to help to all those who visit us.

We also invite you to our Sunday church services, 10am & 5pm.

Cnr Palmer & Stanley Sts Darlinghurst
(opp Haymarket Foundation Clinic)

PH: 9326 0119

city@c3churchcity.com.au
www.c3churchcity.com.au



TELEPHONE INTERPRETER SERVICE 131 450 (FREE CALL)

ATIS VOICE PHONE INTERPRETING 1800 131 450

(24 hours, every day of the year)

The Translating and Interpreting Service (TIS National) is an interpreting service for people who do not speak English and for agencies and businesses that need to communicate with their non-English speaking clients.

Our services enable non-English speakers to independently access services and information in Australia.

Telephone interpreter services are provided free of charge to you.



THE WAYSIDE CHAPEL 9581 9100

Support for individuals and families.

Shower facilities, low-cost meals & clothing; referral for health & welfare issues, crisis and/or long-term housing; information & advocacy; social support; meeting spaces for self-help and community groups; and drop-in activities including sport, gym, photography and movies. Weekly legal and health clinics. Low-cost meals.

Wayside Café: Mon-Fri 9 -7.30, Sat & Sun 9-4
Community Services Centre: open 7 days per week

The Wayside Chapel
29 Hughes Street, Potts Point NSW 2011
mail@thewaysidechapel.com
www.thewaysidechapel.com



The Wayside Chapel

SALVATION ARMY - MEN'S, WOMEN'S AND YOUTH SERVICES

Samaritan Services is The Salvation Army's network of inner city homeless services.

Located across four sites we provide accommodation services, casework and support for homeless men, homeless women, women and children escaping domestic violence and for women who are victims of human trafficking. Our Drop-In Centre on the corner of Philip and Cope Streets in Waterloo provides life skills courses, counselling, and also operates a budget cafe.

The main admin for Samaritan Services :
Foster House , 5-19 Mary Street, Surry Hills.
Phone: (02) 9212 1065

Women's services:
PH: 9211 5794

Doorways welfare assistance
for emergency relief (food, bills etc)
PH: 1300 371 288.



SUPPORT

SYDNEY NIGHT PATROL ST VINCENT DE PAUL

A mobile service that provides food, hot drinks and toiletries seven nights a week, as emergency relief. Referrals to other services, personal items, swags, blankets and clothing vouchers also available. Toiletries are available on the 8th & 22nd each month.

Eddie Ward Park, Devonshire Street, Surrey Hills
7.30pm-8.15pm & 9.45pm-10.30pm; every night

Martin Place, Phillip Street, Sydney
8.30pm-9.30pm; every night

Central Station, Belmore Park, Haymarket.
10.45pm-11.30pm; every night

Brekky Van 9am-11am Sundays

PH: 9518 0303

nightpatrol@sydneyvinnies.org
www.vinnies.org.au



ALCOHOLICS ANONYMOUS 1 300 22 22 22

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.

www.aa.org.au

email: aasydneycitycso@bigpond.com

AA Central Service Office
The Crypt
Holy Cross Church
17 Adelaide Street
PO Box 478
Bondi Junction
NSW 1355



EXODUS FOUNDATION

Our vision is to give those experiencing poverty the help to break free of it.

Chiropractic; Community Hub, Night Van; Community Support Services; Counselling & Support; Dental; Dermatology; Drug & Alcohol Counselling; Emergency Relief; Financial Counselling; General Medical Services; Living Skills Program; Loaves & Fishes Restaurant; Optometry; Partners in Recovery (PIR); Podiatry; Problem Gambling Service; Psychology

- Night Van

Yurong Parkway, Woolloomooloo,
near St Mary's Cathedral
7:30pm-8:30pm

- Loaves n Fishes (free restaurant)

180 Liverpool Road Ashfield
Breaky 9am; lunch 11:30-1pm (7 days/week)

PH: 8752 4600



THE STATION LTD PH: 9299 2252

A drop-in centre for men and women (over 21) who are experiencing homelessness and/or unemployment, especially individuals with mental health issues and/or drug and alcohol problems, gambling concerns and those who are chronically homeless and sleeping rough.

Meals & recreation, shower, laundry, selfcare, emergency relief food vouchers, mental health support, drug & alcohol support, housing support & outreach services, medical.

Culturally appropriate support for members of Aboriginal & Torres Strait Islander communities.

7.30am to 4.00pm, Mon to Fri;

7.30am to 2.00pm, Sat & Sun.

Legal services, 10am-12noon, Mondays.

Laundry, 7.30am-12noon, Mon-Fri;

7.30am-10.30am, Sat & Sun.

82 Erskine Street,

Sydney 2000

dropin@thestationltd.org

www.thestationltd.org



SUPPORT

ORANA HUB COASTAL

We are a not for profit association working within the Cronulla, Caringbah, Bundeena and Kurnell communities. We assist all members of the local community with information and referral services, specifically supporting those who are financially disadvantaged and socially isolated. The Hub offer programs and services direct from the Caringbah centre and via outreach programs in Bundeena and Kurnell.

PH: 9521 8280

3a Stapleton Ave
Sutherland NSW 2232
www.oranainc.org
email: welcome@oranainc.org



HOPE STREET

A provider of a range of community services to marginalised inner-city residents who may be at risk of or experiencing homelessness, living with addiction, mental health, physical health and legal issues in addition to having diminished employment opportunities.

HopeStreet has five core programmes:

- The Terrace
- Homeless Support & Community Development
- Inner City Counselling:
Gambling Help, Financial and more
- Women's Space
- Employment Training Programme (ETP).

PH: 9358 2388

174 Cathedral Street
Woolloomooloo, NSW 2011
admin@hopestreet.org.au
www.hopestreet.org.au

hopestreet@baptistcare.org.au



MANLY COMMUNITY CENTRE

Aboriginal & Torres Strait Islander Service
 Adult Education, Information & Referral
 Alcohol & Other Drug Service; Bereavement Support
 Community Information & Referral
 Domestic & Family Violence Service
 Drop-In Coffee Bar; Homeless Outreach Support
 Service (HOPS)
 Justice of the Peace
 Legal Aid; Legal Service
 Multicultural Services
 Recreational & Educational Activities
 Relationship Counselling
 Seniors' and Single Parents Support
 Taxation Advice Service
 Volunteer Recruitment & Training
 Welfare Assessment, Information & Referral

PH: 9977 1066

10am-4pm Monday to Friday
 12 Wentworth St., Manly NSW 2095
www.manlycommunitycentre.com.au
mcc1@bigpond.net.au



STREET SWAGS
 Because sleeping rough is tough

Provides emergency relief in the form of swags for the homeless or those at risk of homelessness. The swag is a discreet, warm, water-proof and lightweight basic shelter with room for extra belongings. The swag is a carry bag by day and provides a basic bed and shelter by night.

PH: (07) 3366 5126

www.streetswags.org
shelley@streetswags.org



HAWKESBURYS HELPING HANDS

We support the homeless and marginalised people of the Hawkesbury and surrounds. We provide love, kindness, food, toiletries, clothing, shoes, blankets, sleeping bags, tents, swags, pet supplies etc, also advice on services available and if possible, support with accommodation.

Free meals are served three days a week to our friends in a local park. We distribute 21-35 emergency family food hampers weekly, throughout the vast Hawkesbury. We also supply lunches to local schools, and this year had a back to school drive where we collected and distributed over 120 backpacks to children in need un our community.

The Terrace
Windsor NSW 2756

PH: 0416 956 263



Email: hawkesburyshelpinghands@gmail.com
www.facebook.com/HawkesburysHelpingHands

PYRMONT CARES

Collects unwanted furniture and white goods from donors for redistribution to singles and families who need these items most within the inner City of Sydney. The service is for people moving into accommodation for the first time. Small electrical appliances, cutlery, kitchen and table ware may be provided and sanitised beds and mattresses can also be delivered.

PH: 0452 537 998

www.pyrmontcares.org.au
ops@pyrmontcares.org.au
facebook: Pyrmont Cares
9.00am to 5.00pm, Mon to Fri.



SHOES FOR PLANET EARTH

We pack and send shoes to those in need all over Australia as well as many international communities. These include homeless shelters, youth and female crisis centres, indigenous community sporting groups, orphanages, churches, flood and other disaster victims, African communities and many more.

PH: 0422 587 029

email: info@shoesforplanetearth.com
<http://www.shoesforplanetearth.com/>



STREET BUFFET 1800 77 3456

Free buffet style hot meals for people who are homeless, at risk of homelessness or for disadvantaged individuals and families. Clothing, blankets and toiletries are also available.

Cathedral Street Woolloomooloo
 (behind police station) 5pm - 5.45pm Sundays

The way we bring a plate of food to family & friend functions we do the same for our homeless friends. Bon appétit

email: thestreetbuffet@gmail.com
 Twitter: @streetbuffet



STEPS EMPLOYMENT

Steps Employment is a specialised employment service aimed at assisting clients with mental health barriers or other permanent disabilities, to gain and maintain employment in the open labour market.

Clients who join the STEPS program are assigned an Employment Counsellor, who works on a one-on-one basis to address issues relating to both obtaining and /or maintaining employment

PH: 9415 1301

Level 4, 7 Help Street.
Chatswood NSW 2067
www.sydneycounselling.com.au/steps



DRESS FOR SUCCESS SYDNEY 1800 77 3456

We help women in need to find, and keep work.

Free professional attire and styling to help build your self esteem and economic independence. We run workshops to help you prepare for your job search and provide job support services to help you keep the job. Outreach services are provided to correctional centres and a pack and send program services regional NSW. We will be available to explain our service and how to access it.

Tues 10am - 1pm, Wed & Thurs 12pm - 3pm
Friday 11am - 1pm, Saturday 10am - 1pm

info@dfssydney.org
<https://sydney.dressforsuccess.org>
132 Marrickville Rd, Marrickville NSW 2204
kate.wiechmann@dfssydney.org
www.dressforsuccess.org/Sydney



THE BIG ISSUE



The Big Issue provides work solutions for homeless and disadvantaged people as well as sport and recreation activities.

Women are also employed by The Big Issue to pack the magazines for distribution to subscribers every fortnight, giving them an income as well as access to training, mentoring and support.

PH: 8332 7200

125-127 Little Eveleigh St. Redfern NSW 2016
sydney@bigissue.org.au
www.bigissue.org.au



"I got really bad through that darkness, and it has taken me years to get over it. Now I am coming out into the light" Fay, Sydney

WORK FOCUS AUSTRALIA

1300 570 181

"We exist to make a real and measurable impact on employment opportunities for people with injury, illness, disability or disadvantage"

We start by listening to you. Whether you're an employer, or a worker with a physical or mental health issue, we need to know your needs, expectations and capabilities. Then we'll get cracking on tailoring a plan, monitoring the performance, and providing you with results on a regular basis.

We pride ourselves on being flexible and responsive. We recognise that each case is truly different and will tailor our services to respond to your needs.

www.workfocus.com
sydney@workfocus.com



WESLEY MISSION EMERGENCY SUPPORT 1300 818 270

The purpose of Wesley Mission's emergency relief program is to help people address immediate basic needs in times of financial crisis.

A safety net for people experiencing financial distress or hardship and who have limited means or resources to help them alleviate their financial crisis. This support may include, but is not limited to, assistance to address immediate basic needs in times of financial crisis in the form of material or financial aid (eg food parcels, clothes, bedding, household items, vouchers for supermarket utilities or petrol).

If you are experiencing financial hardship, are worried about losing your home, or you know someone at risk of homelessness, you can get help straight away by calling 1300 818 270 or email emergencyrelief@wesleymission.org.au



CENTRELINK DARLINGHURST

In addition to providing financial assistance for eligible candidates, Centrelink provides, under one roof, support services for families, the elderly, the sick or injured, people with disabilities, young and adult job seekers, recent immigrants, carers, students, trainees, self-employed, retired people & those planning retirement, the bereaved, people recently separated or divorced and people in crisis.

www.humanservices.gov.au

Ground Floor, 137-153 Crown St.
Darlinghurst NSW 2010
8.30 - 4.30pm, Mon to Fri

140 Redfern St. Redfern, NSW 2016
8.30 - 4.30pm, Mon to Fri

13 2468 Information
13 6240 self service

Fax: 1800 786 102



centrelink

FINANCIAL ASSISTANCE

ENERGY & WATER OMBUDSMAN

The Energy & Water Ombudsman NSW (EWON) provides an independent way of resolving complaints about all electricity and gas suppliers in NSW and some water suppliers.

EWON can investigate a wide range of complaints, such as:

- disputed accounts,
- high bills, debts and arrears,
- disconnection or restriction of supply,
- reliability and quality of supply
- poor customer service
- electricity and gas marketing and negotiated contracts
- connection or transfer issues

Phone: 1800 246 545
 Fax: 1800 812 291
 Level 11, Stockland House,
 133 Castlereagh Street

omb@ewon.com.au
 www.ewon.com.au
 9am-5pm Mon-Fri



NSW TRUSTEE AND GUARDIAN

NSW Trustee & Guardian provides financial management services to people who have a disability that affects their capacity to make decisions. This may be due to mental illness, brain injury, intellectual disability, dementia or other disabilities.

NSW Trustee & Guardian is appointed by a court or tribunal to provide financial management services.

A wide range of legal, technical, financial, specialist disability and other services are provided by NSW Trustee & Guardian, such as:

- protecting assets and legal rights
- organising an adequate cash flow to pay bills
- liaising with financial and legal institutions
- making investments
- facilitating the buying and selling of a home.

Phone: 1300 364 103

160 Marsden Street, Parramatta NSW 2150
 tagmail@tag.nsw.gov.au
 www.tag.nsw.gov.au

WORK AND DEVELOPMENT ORDER SERVICE (WDO)

Work and Development Orders (WDOs) offer a way forward to people who can't pay their fines.

This innovative program lets you pay off the debt with volunteer work, treatment programs, counselling, courses and other activities. Anyone who is homeless, has intellectual disability, cognitive impairment, mental health or addiction issues, or who is in serious financial hardship is eligible.

The WDO scheme is delivered in partnership with the Aboriginal Legal Service (NSW/ACT), State Debt Recovery (SDR) and Department of Police and Justice.

PH: 1300 478 879

www.legalaid.nsw.gov.au

Email: WDO@legalaid.nsw.gov.au

323 Castlereagh St
Sydney, 2000
Mon-Fri 9am - 4pm



NSW TRUSTEE AND GUARDIAN

We provide financial management services to people who have a disability that affects their capacity to make decisions. This may be due to mental illness, brain injury, intellectual disability, dementia or other disabilities.

NSWTG is appointed by a Court or Tribunal to provide financial management services. When a Financial Management Order has been made, NSWTG works with the clients and other stakeholders to develop a sustainable budget and financial management plan.

We can assist homeless and itinerant clients to manage their income in a number of ways including: payment of rent and accommodation; assistance with payment of bills and debts; reference to other services; advocacy; establishment and maintenance of grocery, tobacco and other accounts and can offer assistance in legal, financial planning and asset management.

PH: 8688 2600

www.tag.nsw.gov.au

tagmail@tag.nsw.gov.au



**NSW Trustee
& Guardian**

THE HAYMARKET FOUNDATION

We provide support to people who live with mental illness and addictions by providing treatment and referrals. We assist through addressing basic needs of food and hygiene, and use case management, advocacy and the development of living skills as pathways to rehabilitation. We encourage people to develop self esteem, purpose and connection to the community.

www.haymarket.org.au
 info@haymarket.org.au
 165B Palmer St, East Sydney



COUNSELLING SERVICE

PH: 9331 1969

A clinical psychologist is available to provide one to one counselling for people with mental health concerns. The psychologist also runs a relapse prevention group. Alcohol and Other Drugs Counselling Service is a project funded by the Commonwealth Department of Health & Ageing through the NGO Treatment Grants program. All psychological services are free of charge

THE BOURKE STREET PROJECT

PH: 9380 8043

Accommodation and living skills program for 23 men who have completed a drug & alcohol rehabilitation program and require further support to return to a drug free lifestyle. Counselling, group therapy, case management and living skills programs are provided for clients. The length of stay is 9 to 12 months. Clients must be clean and sober for at least 30 days to be considered for admission.

THE HIV AOD INTEGRATED CARE PROGRAM

PH: 9698 0555

is a 4 bed stabilisation program which supports clients who are HIV positive, who have substance misuse issues, mental health and other chronic health needs. We work in partnership with The Bobby Goldsmith Foundation to stabilise and provide housing and support in the community.

MEDICARE DARLINGHURST

Free treatment for public patients in public hospitals and free or subsidised health treatment in general medical practice, specialist medical practice, optometry and dentistry.

PH: 132 011



137-153 Crown Street,
Darlinghurst
www.humanservices.gov.au
medicare@humanservices.gov.au

Opening Hours
Monday - Friday: 08:30 - 16:30
Weekends: Closed

DARLINGHURST MEDICAL CENTRE

1800 285 524
(1800 BULKBILL)

213-219 Darlinghurst Rd Darlinghurst NSW 2010

Monday - Friday: 7:00 am - 10:00 pm
Saturday - Sunday: 8:00 am - 10:00 pm
Public holidays: 8:00 am - 10:00 pm

DRUG ARM AUSTRALASIA

A not-for-profit organisation committed to reducing harms associated with alcohol and other drug use. We provide vital outreach of care and compassion through programs and services that assist individuals, families and communities.

The Street Outreach Service (SOS), provides harm minimisation, support, information, referrals and crisis intervention to individuals who may be homeless on the streets or otherwise at risk. The patrols are staffed by trained volunteers and provide drinks and snacks, emotional support and information where required.

We proudly support the Australian Aboriginal, Torres Strait Islander and LGBTI communities.

PH: 1300 656 800
OR 9755 0596

www.drugarm.com.au
info@drugarm.com.au
119 The Crescent Fairfield
NSW 2165



Drug ARM

HEALTH

UNITING MEDICALLY SUPERVISED INJECTING CENTRE (MSIC)

Provides a safe, clean and medically supervised space for injecting drugs that would otherwise happen elsewhere.

Provides injecting equipment and take-home naloxone kits.

Training is available, and referrals to drug treatment, health and social welfare services.

We welcome clients 7 days a week:

Monday: 9.30am to 9.30pm

Tuesday: 9.30am to 3.45pm, 6.00pm to 9.30pm

Wednesday to Friday: 9.30am to 9.30pm

Sat, Sundays, Public Holidays: 9.30am to 5.30pm

PH: 9360 1191

66 Darlinghurst Rd, Kings Cross, 2011

Above the Darlinghurst Fire Station

(entrance on Victoria Street)

www.sydneymsic.com

CLINIC 180

A clinic providing sexual health information, advice, referral and treatment for at-risk youth, sex workers and travellers.

Free and confidential advice, testing, diagnosis and treatment for sexually transmitted diseases including HIV/AIDS & hepatitis and consultation on other sexual health issues.

A free, confidential needle exchange provides syringes, swabs, condoms, lubricant and disposal for used syringes.

The services are particularly for at-risk youth, sex workers and travellers. An accredited healthcare interpreter can be arranged if needed. An Aboriginal Liaison Officer is available if requested.

3.30pm to 9.00pm, Mon to Fri;

1.30pm to 9.00pm, Sat, Sun & public holidays.

PH: 9357 1299

180 Victoria Street, Potts Point

AUSTRALIAN HEARING

1300 412 512

Our services include assessing hearing, fitting hearing devices and providing counselling and rehabilitative programs to help eligible clients manage their hearing impairment. Australian Hearing's clients are at both ends of the age spectrum. More than a third of our younger clients are under the age of 10 years, and about 50 per cent of our adult clients are 80 years and over.

Book online for a free hearing check.
www.hearing.com.au



VISION AUSTRALIA

If you are having trouble reading, getting out and about confidently, or would like to understand more about your vision, contact us today. A not-for-profit organisation providing blindness and low vision services to Australians of all ages.

PH: 1300 84 74 66
 Mon-Fri, 8:30 – 5pm

If you are deaf, or have a hearing impairment or speech impairment, contact us through the

NATIONAL RELAY SERVICE

- TTY users phone 133 677, then ask for 1300 84 74 66;
- Speak and Listen users phone 1300 555 727, then ask for 1300 84 74 66;
- Internet relay users connect to the NRS, then ask for 1300 84 74 66.

www.visionaustralia.org
info@visionaustralia.org



ST VINCENT'S HOMELESS HEALTH SERVICES

Assessment, treatment, referral and care coordination for adolescent, adult and older homeless individuals in inner Sydney, in partnership with local services. Homeless Health Outreach offers a range of clinics at a variety of drop-in centres, services and churches. Coordinated care planning from the St Vincent's Hospital Emergency Department is also available.

Working in partnership with Way2Home Support Team (Neami), provides healthcare and support to young, adult & older rough sleepers with a long history of homelessness and multiple health needs. Service workers are sensitive to the cultural needs of people from culturally & linguistically diverse (CALD) backgrounds and those of Indigenous clients.

St. Vincent's Hospital
390 Victoria Street, Darlinghurst NSW
8.00am to 4.30pm, Mon to Fri.

1800 602 417 or 8382 1512

ST VINCENT'S HOMELESS HEALTH SERVICE, DENTAL CLINIC

Provides free dental services for homeless youth, adults and older clients in inner Sydney. Service workers are sensitive to the cultural needs of people from culturally & linguistically diverse (CALD) backgrounds and those of Indigenous clients.

<http://svhs.org.au/home/our-services/list-of-services/homeless-health>

Contact St. Vincent's Outreach Team
1800 602 417 or 8382 151



St Vincent's Hospital

AUSTRALIAN INDIGENOUS HEALTHINFONET

Our resource is a 'one-stop info-shop' for people interested in improving the health and wellbeing of Indigenous Australians. It makes published, unpublished and specially-developed material about Aboriginal and Torres Strait Islander health freely accessible to people involved in the area of Indigenous health with the aim of enhancing their knowledge and skills, and improving their practice and/or policy work. For students and the general community, the knowledge accessible via our resource will improve their understanding of Indigenous health and related areas.

www.healthinfonet.ecu.edu.au
healthinfonet.web@ecu.edu.au
 (08) 9370 6336



AODCONNECT (phone app)

AODconnect is a national directory of alcohol and other drug treatment services for Aboriginal and Torres Strait Islander people.

The app allows you to find a service by state, territory and/or region through an interactive map of Australia; by alphabetical listing; or postcode. Searching in the app can be refined by selecting services with specific:

- Focus - Indigenous, Mainstream with Indigenous focus, or Mainstream
- Treatment categories - counselling and referral, harm reduction and support groups, outreach, mobile patrols and sobering up shelters, residential rehab, withdrawal management, and young people.



BOBBY GOLDSMITH FOUNDATION 1800 651 011

Practical support including direct financial assistance, interest-free loans and support to return to work (Positive Futures) for people living with HIV in NSW and who are experiencing debt problems or who are in financial distress.

Most loans are for essential household items, but may be for other needs.

Level 3, 111-117 Devonshire Street
Surry Hills, NSW 2010

www.bgf.org.au
bgf@bgf.org.au

Ph: 61 (02) 9283 8666
Fax: 61 (02) 9283 8732
Free call: 1800 651 010
Skype: (02) 8007 4243
Office hrs 9-5pm, Mon-Fri



THE CONTINENCE FOUNDATION OF AUSTRALIA 1800 33 00 66

The National Continence Helpline is a free telephone advisory service staffed by a team of continence nurse advisors who provide information, education and advice to callers with incontinence or who are caring for someone with incontinence. The Helpline also provides information and advice to health professionals.

The Helpline is funded by the Australian Government Department of Health and available to anyone living in Australia.

6 Holker Street, Newington NSW 2127
8am-8pm (AEST) Monday to Friday.
Or ask us to call you.
www.continence.org.au
cfansw@optusnet.com.au



LINK2HOME 1800 152 152

A statewide telephone service providing information, assessment and referral to specialist homelessness services, temporary accommodation and other appropriate services for people who are homeless or at risk of homelessness.

Link2home also provides information about homelessness services across New South Wales for specialist homelessness service providers and homelessness advocates acting on behalf of clients.

If you are of Aboriginal or Torres Strait Islander descent and wish to speak to an Aboriginal staff member, let the operator know and they will arrange this for you.

Phone: 1800 152 152
24 hours a day, 7 days a week, every day of the year.
www.housing.nsw.gov.au
link2home@fac.nsw.gov.au



1800 152 152

NEAMI - WAY2HOME 1800 505 501

Way2Home works in partnership with health services, general practitioners and other community services to address the needs of people with complex health needs and long histories of sleeping rough.

This service will continue to work with clients with complex needs who are sleeping rough, where outreach workers directly engage with clients on the streets offering assistance and case management.

The service has a housing first approach, which focuses on helping clients access and sustain long-term supported housing solutions.

Phone: 1800 505 501 or (02) 8323 3880
19A Boundary St, Darlinghurst
9.00am to 5.30pm, Mon to Fri

darlinghurst@neaminational.org.au
www.neaminational.org.au



THE HAYMARKET CENTRE CRISIS ACCOMMODATION

Provides crisis accommodation for homeless men, women and transgender people over 18 years old who have complex issues including alcohol & other drug addictions, mental illness and/or challenging behaviours. The service links clients with appropriate services and helps to establish pathways to permanent housing.

PH: 9698 0555

The Haymarket Foundation
137-139 Regent St.
Chippendale, NSW 2008

www.haymarket.org.au
info@haymarket.org.au



WESLEY MISSION HOMELESS SERVICES

Wesley Mission provides supportive services related to obtaining and sustaining housing with linkages to emergency accommodation, medium term supported accommodation etc. We can provide advice, assessment and referral to a range of accommodation and other relevant services.

PH: 9837 0106

34 Highfield Road,
Quakers Hill NSW 2763
homelessupport@wesleymission.org.au
www.wesleymission.org.au



COMMUNITY HOUSING
PO Box 376, Ashfield NSW 1800
PH: 1800 770 602
communityhousing@wesleymission.org.au

ST GEORGE COMMUNITY HOUSING

Provides affordable housing for people who are unable to afford rental accommodation in or near the area in which they work, or to assist people on low incomes to save towards home ownership. There are three main types of community housing: housing associations, cooperatives and church-owned housing.

We also provide a range of initiatives to improve the lives of tenants such as training, education, employment and community engagement opportunities; and specialist advice on Housing Pathways and a range of housing options for applicants.

PH: 9585 1499

office@sgch.com.au
www.sgch.com.au
38 Humphrey's Lane
Hurstville, NSW 2220



BRIDGE HOUSING

Bridge Housing provides social and affordable housing for people on low to moderate incomes across 18 local government areas in Sydney.

Social housing is provided for people on fixed or low incomes who cannot afford to own or rent in the private market. Housing is provided at below market rates based on the tenants' income.

PH: (02) 8324 0800

1 Lawson Square, Redfern NSW 2016
9.00am to 4.30pm, Mon, Tue, Thur & Fri;
1.00pm to 4.30pm, Wed.

customerservice@bridgehousing.org.au
www.bridgehousing.org.au



COMMON GROUND PROJECT CAMPERDOWN

Provides housing for long-term homeless people and people on low incomes in the inner-west of Sydney.

Individually tailored support helps to make the transition into permanent accommodation much easier as well as helping each person become healthy and happy by ensuring they receive the right information and support to manage and maintain their home independently.

PH: 9509 7200

31 Pyrmont Bridge Rd.
Camperdown NSW 2050
www.missionaustralia.com.au
css@missionaustralia.com.au



SYDNEY HOMELESS EARLY INTERVENTION SERVICE (SHEIS) 1800 272 877

Sydney Homeless Early Intervention Service (SHEIS) provides full case management services to young people, men, women and families where tenancies or housing are at risk and to prevent homelessness.

Phone: 1800 272 877 (free call)

Monday - Friday, 8.00am - 4.00pm,
Marrickville, NSW 2204

**MISSION
AUSTRALIA** | together
we stand

BOARDING HOUSE OUTREACH PROJECT (BHOP)

Provides case management support to enhance independence and improve quality of life for people, including those with disabilities, who are living in registered boarding houses.

The service particularly works with homeless people and occupants of unlicensed boarding houses. It covers parts of the City of Sydney and the Local Government Areas of Marrickville, Ashfield, Burwood, Canterbury, Leichardt, Canada Bay and Strathfield.

PH: 9564 7333

10.00am to 5.00pm, Mon to Fri.

bhp@newtowncentre.org

www.newtowncentre.org

1 Bedford Street Newtown NSW 2042



HOUSE OF WELCOME

Dignity, equality, human rights & humanity of all.

Transitional housing and accommodation for individuals and families who are asylum seekers or refugees and who are homeless, at risk of homelessness and are not eligible for any housing, financial or medical support.

Community Lunches are held once a week by client chefs who are seeking asylum. Free of charge, all are welcome!

More info: s.pillai@houseofwelcome.com.au

PH: 9727 9290

office@houseofwelcome.com.au

www.houseofwelcome.com.au

197 The Trongate

PO Box 10

South Granville

NSW 9290



ANTI-DISCRIMINATION BOARD

1800 670 812

Investigates and conciliates complaints under the Anti-Discrimination Act.

We provide free and confidential advice about discrimination, bullying and harassment. In NSW it is against the law to discriminate against you (treat you unfairly) because of your: age, disability, homosexuality, marital or domestic status, race, responsibilities as a carer, sex (including breast feeding and pregnancy) and transgender status. It is unlawful for someone to sexually harass you. We have a team of indigenous members.

Freecall 1800 670 812 (outside of Sydney)
For an interpreter call 131 450 first
Phone: 9268 5544
TTY 9268 5522

Level 7, 10 Valentine Ave
Parramatta
9am-5pm Mon-Fri
adbcontact@agd.nsw.gov.au
www.antidiscrimination.justice.nsw.gov.au



AUSTRALIAN HUMAN RIGHTS COMMISSION

1300 656 419

The Australian Human Rights Commission has the power to investigate and conciliate complaints about: discrimination because of a person's race, sex, gender identity, sexual orientation, intersex status, pregnancy, marital or relationship status, age or disability as well as sexual harassment in specific areas of public life, such as, employment, education and the provision of goods and services; racial hatred that takes place in public; discrimination in employment because of a person's criminal record, trade union activity, religion, political opinion or social origin; or breaches of human rights by the Commonwealth of Australia.

Phone: 1300 656 419
or (02) 92849600
10-4 Mon to Fri.
Level 3, 175 Pitt St
Sydney NSW 2000



infoservice@humanrights.gov.au
www.humanrights.gov.au

REDFERN LEGAL CENTRE

Redfern Legal Centre (RLC) is an independent, non-profit community centre dedicated to promoting social justice and human rights.

We offer free legal advice, referral and casework to disadvantaged people living in the City of Sydney, Botany Bay and Leichhardt local government areas.

We also provide community legal education and advocate for the reform of inequalities in laws, the legal system, administrative practices and society as a whole.

Our specialist areas of work are domestic violence, tenancy, credit and debt, employment, discrimination, and complaints about police and other government agencies.

PH: 9698 7277

73 Pitt St Redfern, NSW 2016
9am-1pm & 2-6pm, Mon to Thur;
9am-1pm & 2-5pm Fri.
info@rlc.org.au
www.rlc.org.au



WELFARE RIGHTS CENTRE

The Welfare Rights Centre is a community legal centre which assists people in NSW with social security and family assistance problems and works to improve the social security system.

We provide information and advice about Centrelink decisions, intensive casework assistance, assistance with appeals, referrals, training and policy reform.

Referral to Legal Aid is provided for social security offences.

PH: 9211 5300 (Advice line)

Suite 102, 55 Holt St.
Surry Hills NSW 2010
sydney@welfarerights.org.au
www.welfarerights.org.au



NSW REGISTRY OF BIRTHS, DEATHS & MARRIAGES

The Registry's main function is to register births, deaths, marriages, changes of name, adoptions and legitimations in NSW. We issue certificates relating to births, deaths and marriages and performs civil marriage ceremonies.

PH: 13 77 88

Call hours: Mon-Fri 7am-7pm
35 Regent Street, Chippendale
www.bdm.nsw.gov.au
bdm-webmail@justice.nsw.gov.au



LOCAL COURTS - DEPARTMENT OF JUSTICE AND ATTORNEY GENERAL

Legal assistance and guidance relating to matters involving local courts, fines and a general first point of referral of legal matters to other specialist agencies.

PH: 1300 679 272

Newtown Local Court,
222 Australia S. Newtown, NSW 2042
e:local_court_newtown@agd.nsw.gov.au



FAMILIES AND FRIENDS OF MISSING PERSONS UNIT

DEPT. OF JUSTICE & ATTORNEY GENERAL

FFMPU is a NSW based service that provides counselling support, information, and referral to families and friends of missing persons. Information and referrals can be provided on the day with potential for follow-up support regarding missing persons issues.

PH: 1800 227 772

Lvl 1, 160 Marsden St
Parramatta, NSW 2150

ffmpu@agd.nsw.gov.au
www.lawlink.nsw.gov.au/missingpersons

FFMPU



Lawlink
Attorney General & Justice

HOMELESS PERSONS' LEGAL SERVICE

HPLS Provides free legal assistance for people who are homeless or at risk of homelessness or who are in public housing. HPLS addresses the legal needs of homeless people through a human rights framework.

We actively involve homeless people in policy development and advocacy through its consumer advisory committee, StreetCare. The HPLS Solicitor Advocate provides a dedicated point of contact for people who are homeless or at risk of homelessness to access legal representation in minor criminal matters.

Support for indigenous people is provided. An interpreter is available.

PH: 8898 6545

Level 5, 175 Liverpool Street
Sydney, NSW, 2000, Australia
www.piac.asn.au
homelessproject@piac.asn.au



HOMELESS OUTREACH LEGAL SERVICE 1300 888 529

We give free independent advice about matters such as fines, discrimination, housing, social security, complaints about government agencies, victim's compensation and debt.

www.legalaid.nsw.gov.au



NSW OMBUDSMAN'S OFFICE

If you think you have been unfairly treated by a NSW government agency or employee, or by certain non-government service providers (including refuges) you can complain to us. We can review the situation of vulnerable children, or adults who have disabilities and are in full-time care.

PH: 1800 451 524 or 9286 1000

Level 24, 580 George St
Sydney NSW 2000
nswombo@ombo.nsw.gov.au
www.ombo.nsw.gov.au



ABORIGINAL LEGAL SERVICE

1800 765 767

The Aboriginal Legal Service provides free legal advice and court representation in criminal, family and children's care and protection legal matters for Aboriginal and Torres Strait Islander children, young people & adults.

Level 1, 619 Elizabeth St, Redfern NSW 2016
 8.30am to 5.30pm, Mon to Fri.
www.alsnswact.org.au
info@alsnswact.org.au



SHOPFRONT YOUTH LEGAL CENTRE

(02) 9322 4808

The Shopfront Youth Legal Centre is a free legal service for homeless and disadvantaged young adults 18 to 25 years old.

The service includes court representation, mainly in criminal matters, legal advice and referral. Legal advice and referral are also provided for young people experiencing family or domestic violence.

The Shopfront provides legal education and information for young people and youth workers and campaigns for law & policy reform on areas affecting young and disadvantaged people.

356 Victoria St
 Darlinghurst NSW 2010
 9.30am to 5.30pm, Mon to Fri.
www.theshopfront.org
shopfront@theshopfront.org

LAWACCESS NSW

1300 888 529

LawAccess NSW is a free government telephone service. We can help with a range of legal problems or advice in family, civil and criminal law. We can help you with a range of problems:

- going to court
- a crime
- a fine or traffic offence
- a debt
- your family or relationship
- domestic or family violence
- a dispute with your neighbour
- a problem at work
- buying goods and services
- a motor vehicle accident
- planning ahead (wills, powers of attorney, enduring guardianship).

Mon-Fri 9am and 5pm,
www.lawaccess.nsw.gov.au



VICTIM SERVICES & SUPPORT

1800 633 063

Provides confidential telephone counselling, information and referral for victims of crime. The service can assist in matters relating to sexual assault, domestic violence, victims' compensation, assault and child abuse.

Appointments can be made for face-to-face counselling where required.

Provides support and assistance for victims of crime to help them to gain access to services and entitlements that will assist in their recovery.

Victims Access Line: 1800 633 063

Aboriginal & Torres Strait Islander
 contact line: 1800 019 123

Level 1, Justice Precinct Offices

160 Marsden Street

PARRAMATTA NSW 2150

www.victimsservices.justice.nsw.gov.au
vs@justice.nsw.gov.au

HIV/AIDS LEGAL CENTRE INC. (02) 9206 2060

Provides free legal services, information and referral on matters relating to HIV/AIDS and hepatitis C; secondary consultation for community and social workers; and community legal education for client groups and community workers on legal issues relating to HIV/AIDS & hepatitis C, law reform and advocacy. The service can assist with issues relating to discrimination, privacy, victims' compensation, superannuation, immigration, wills and enduring guardianships.

All staff and volunteers at HALC are trained to understand the special legal needs of people living with HIV/AIDS.

414 Elizabeth Street,
Surry Hills NSW 2010
Mon-Friday 10am-6pm.
www.halc.org.au
halc@halc.org.au



halc

THE SENIORS RIGHTS SERVICE

We help you to understand your rights, provide information and help you speak up.

TARS offers free, confidential, independent legal support to aged care recipients.

You can complain if you are unhappy with any of the services provided, such as meals, personal care, etc. You can also complain about the way you are treated by staff or management. In short, you can complain about any aspect of the accommodation and/or care you are receiving.

TARS also provides information sessions by request.

Phone: (02) 9281 3600
Country Callers: 1800 424 079

Level 4, 418a Elizabeth St
Surry Hills, NSW 2010

info@seniorsrightsservice.org.au
www.seniorsrightsservice.org.au



TARS

MY AGED CARE

PH: 1800 200 422

If you're an older person who is renting, in an insecure housing arrangement or who is experiencing homelessness, affordable housing can be accessed through aged care services.

Depending on what's needed, aged care services can link you with a provider – usually a charitable or religious organisation – to find better, more stable accommodation. Once this is organised, you might then be linked to other services to receive help at home or in the community.

The Assistance with Care and Housing for the Aged program (ACHA) provides care and accommodation services for people experiencing homelessness, with some homes specialising in caring for this group.

Mon-Fri 8am-8pm, Sat 10am-2pm



myagedcare

NSW ELDER ABUSE HELPLINE

PH: 1800 628 221

We provide information, support and referrals relating to the abuse of older people living in the community across NSW. We provide practical assistance and easy-to-understand information to older people, family members and frontline workers on ways to reduce and prevent abuse.

When you call, you will speak with a person who will help you:

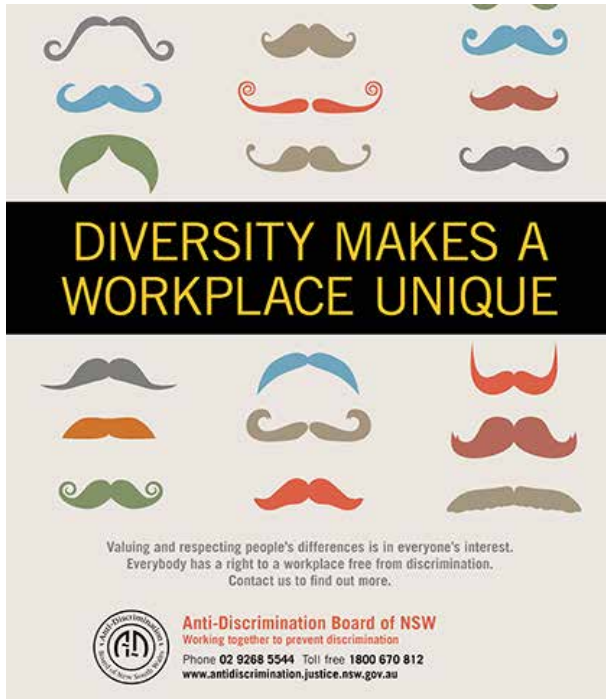
- Identify what you really want to achieve
- Develop a support and action plan
- Explore all possibilities
- Empower you or advocate for you
- Understand your rights and demystify some of the options (e.g. AVOs, Behavioural Management Orders, Community Treatment Orders, Powers of Attorney, Legal Support Services, and the Guardianship Division of the NSW Civil and Administrative Tribunal (NCAT))



NSW

elder abuse

helpline & resource unit



**DIVERSITY MAKES A
WORKPLACE UNIQUE**

Valuing and respecting people's differences is in everyone's interest.
Everybody has a right to a workplace free from discrimination.
Contact us to find out more.

Anti-Discrimination Board of NSW
Working together to prevent discrimination
Phone 02 9268 5544 Toll free 1800 670 812
www.antidiscrimination.justice.nsw.gov.au

ANTI-DISCRIMINATION BOARD

1800 670 812

adbcontact@justice.nsw.gov.au

Another language? Call the Translating and
Interpreting Service (TIS) on 131 450,

MINUS 18 1800 18 45 27

Australia's largest youth led organisation
for gay, lesbian, bisexual and trans youth.

Minus18 provide mental health and peer
mentoring support to thousands of same sex
attracted and gender diverse young people
from all over Australia. Our youth workers
and peer mentors are ready to go if you need
someone to talk to.

Minus18 aims to improve the health and
wellbeing of, and provide a safe environment
for, same-sex attracted and gender diverse
young people in Australia, seeking to empower
them to feel comfortable and confident in their
sense of identity and assisting them to grow as
happy, healthy individuals well into the future.

www.minus18.org.au



Q LIFE

1800 184 527

TELEPHONE SUPPORT & WEB CHAT

QLife is a counselling and referral service for people who are lesbian, gay, bisexual, trans, and/or intersex (LGBTI). QLife provides nation-wide, early intervention, peer supported telephone and web based services to people of all ages across the full breadth of people's bodies, genders, relationships, sexualities, and lived experiences.

Freecall: 1800 184 527
5:30-10pm daily. All lines on Monday nights are staffed by women.

qlife.org.au



TWENTY10 + GLCS GAY & LESBIAN COUNSELLING SERVICE OF NSW

Twenty10 is a community-based, state-wide organisation, working with and supporting people of diverse genders, sexes and sexualities, their families and communities. We provide a wide range of support services across New South Wales for people of all ages, including specialised services for young people. This includes drop-in availability, accommodation, phone support, counselling, case management, referrals and family support services.

Twenty10 now incorporates the Gay and Lesbian Counselling Service of NSW (GLCS).
info@twenty10.org.au

Level 1, 45 Chippen Street, Chippendale
Metro Support: 02 8594 9555

Rural freecall: 1800 65 2010
Metro Support: 02 8594 9550



ACON

1800 063 060

Acon is a health promotion organisation based in the gay, lesbian, bisexual and transgender communities with a central focus on HIV/AIDS. We provide HIV prevention, health promotion, advocacy, care and support services to members of those communities including Indigenous people, injecting drug users, sex workers and all people living with HIV/AIDS.

ACON has offices in Sydney, Western Sydney, Illawarra, Northern Rivers, Hunter and Mid North Coast with an extensive range of outreach services

Phone: (02) 9206 2000
or freecall: 1800 063 060
acon@acon.org.au

414 Elizabeth St.
Surry Hills, NSW 2010
www.acon.org.au
acon@acon.org.au



GENDER CENTRE

The Gender Centre is committed to developing and providing services with and for gender diverse people.

This service targets transgender persons aged 25 years and over at any stage of transition who are homeless or at imminent risk of homelessness. It provides the transgender community with supported accommodation, and aims to re-house people rapidly. Once housed, post-crisis support is provided through wrap-around support packages to maintain stable housing.

PH: 9519 7599

7days 5.30 - 10.30 pm

41-43 Parramatta Rd Annandale N.S.W.
www.gendercentre.org.au
reception@gendercentre.org.au



AGMC - AUSTRALIAN GLBTIQ MULTICULTURAL COUNCIL INC.

The AGMC Inc is a peak body for individuals/groups from a Gay, Lesbian, Bisexual, Transgender, Intersex and Queer multicultural background.

www.agmc.org.au



TRIKONE

is a Sydney-based community organisation that provides social support and a safe, nurturing environment for gay, lesbian, bisexual, transgendered, intersex and queer (GLBTIQ) people of South Asian origin living in Australia.

We regularly organise events, host meet-ups and plan social outings to encourage networking within the group, as well as showcase South Asian talent to help nurture pride and confidence.

<http://trikone.org.au/>



BLACK RAINBOW LIVING WELL FOUNDATION

The Black Rainbow Living Well Foundation for Aboriginal & Torres Strait Islander LGBTIQ Suicide Prevention.

Black Rainbow aim to be Australia's Indigenous suicide prevention and mental health support source for Indigenous LGBTI people.

We strive for social justice, inclusion and respect for the many strong Aboriginal and Torres Strait Islander lesbian, gay, bisexual, sister girl (transgender) and queer people.

www.blackrainbow.org.au



RAPE & DOMESTIC VIOLENCE SERVICES 1800 424 017



24/7 telephone and online crisis counselling service for anyone - men and women - who has experienced or is at risk of sexual assault and their non offending supporters. Counselling services for women who were sexually assaulted in childhood are also available from Women's Health Centres across NSW.

www.nswrapecrisis.com.au

NSW DOMESTIC VIOLENCE LINE 1800 656 463

The state-wide information and referral service for women experiencing domestic violence. 24/7

WOMEN'S LEGAL SERVICES NSW

A community legal centre providing women across NSW with a range of free legal services.

PH: 8745 6900

www.wlsnsw.org.au



WOMEN'S & GIRLS' EMERGENCY CENTRE

We provide access to basic necessities such as food, material and social assistance, a safe space, and a place to create community. We also provide case management services to assistance women to access housing, medical, drug and alcohol, mental health, legal and other services.

The women we support are predominantly long term homeless women, who have little family and community support. Many of the women have lived transient lifestyles impacted by issues such as domestic violence; history of sexual assault; mental health; drug and alcohol use, and come from a variety of diverse backgrounds.

PH: 9319 4088

174 Redfern Street, Redfern NSW 2016
<http://www.wagec.org.au>

Interpreter - phone translation service: 13 14 50



NATIONAL SEXUAL ASSAULT, DOMESTIC AND FAMILY VIOLENCE COUNSELLING SERVICE

1800-RESPECT OR 1800 737 732

Have you experienced sexual assault or domestic family violence? You're not alone. Counselling, help and support are always available delivered by qualified, experienced professionals 24-hours a day, seven days a week. We also have online counselling and interpreters.

www.1800respect.org.au

DAISY APP

Daisy is a free app that easily connects you to a wide range of services in your state and local area.

Daisy also lists legal services, housing and finance services and children's services. You can create a list of favourite services for easy reference.

www.1800respect.org.au/daisy



YWCA HOMELESS SERVICES

Advice, referral, advocacy, case management and early intervention/prevention support. Also, non accommodation assistance that may include transport, storage etc.

We support vulnerable people across NSW at times in their lives when they need it most, regardless of their age, religion or gender.

We help individuals, families and whole communities develop behaviours and skills to become strong and self-reliant.

PH: 9285 6286

web: www.ywcansw.com.au
email: info@ywcansw.com.au
5-11 Wentworth Ave
Sydney NSW 2000,

YWCA
NSW

Find your possible



WIRRINGA BAIYA ABORIGINAL WOMEN'S LEGAL CENTRE INC.

A state-wide community legal centre for Aboriginal and Torres Strait Islander women, children and youth. Our free service provides confidential legal information, advice and casework on a range of family and civil law matters such as:

- Domestic violence
- Apprehended Violence Orders (AVOs)
- Sexual Assault & Child Sexual Assault
- Victims Compensation
- Discrimination and Sexual Harassment
- Care & Protection Early Intervention
- Family Law
- Complaints against the Police, Correctional Centres, Juvenile Detention Centres and Family and Community Services (previously DOCS)

1800 686 587 OR 9569 3847

Addison Road Community Centre
Building 13, 142 Addison Road

wirringa_baiya@clc.net.au
www.wirringabaiya.org.au



LOU'S PLACE

A safe place for women

Lou's Place is a daytime drop-in centre for women in the heart of Kings Cross. A part of the community since 1999, Lou's is a Sydney charity that provides respite and support for women in need. Our mission is to provide a safe and welcoming place for women, meeting them at their point of need and supporting them in rebuilding their lives.

Services include meals, showers, clothing, laundry, medical, legal, crisis referrals, case management and the New Directions program which includes Personal Development, Practical Living skills and Creative Expression activities.

PH: 9358 4553

182 Victoria Street
Kings Cross, NSW 2011

info@lousplace.com.au
www.lousplace.com.au



B MILES WOMEN'S FOUNDATION 1800 274 984

Our primary aim is to support women who are living with a mental illness by offering safe housing and services that promote recovery.

* A 24/7 women's refuge located in the inner city of Sydney.

* B Miles provides housing across Sydney where women can reside safely, while receiving support that promotes recovery.

* Access to clinicians, and a range of educational and social inclusion programs.

Phone 9360 4881 or visit our website www.bmiles.org.au



WOMEN'S COMMUNITY SHELTERS 1800 65 64 63

Women's Community Shelters aims ensures that more women who have become homeless will have access to short term (up to 3 months) emergency accommodation and support in a safe, comfortable and secure environment that enables homeless women to rebuild self-esteem and achieve control and fulfilment in their lives.

We have four shelters in New South Wales - at Hornsby Kuringgai, Manly, The Hills District and Forster-Tuncurry.

For shelter admission outside business hours, please contact 1800 65 64 63 or 1800 152 152

www.womenscommunityshelters.org.au



LINKING HEARTS



Canterbury Bankstown Multicultural Family Homelessness Support Service run by The United Muslim Women Association (MWA)

We provide safe and supported crisis and transitional accommodation for families who are homeless or at risk of homelessness due to domestic and family violence. We also assist vulnerable families, including women and men with children.

We provide safe houses for women with or without children who are escaping domestic and family violence, and help them to be rapidly re-housed in private rental or social housing. Once housed, postcrisis follow-up is provided linking with other support services. We ensure responses are accessible to families from culturally and linguistically diverse backgrounds, including women and children escaping domestic violence, single parents with children, couples with children, and refugees.

PH: 9750 6916

UNited Muslim Women Association
47 Wangee Rd, Lakemba NSW 2196
www.mwa.org.au



DETOUR HOUSE



Detour House Inc provides accommodation and care to women and girls in two locations in Sydney's Inner West.

DETOUR HOUSE provides a 3 month rehabilitation program to women who have experienced drug and/or alcohol dependency. The program is 12 Step based and is set in a safe, supportive environment to assist women as they move to independent living.

YOUNG PEOPLE'S REFUGE offers supported accommodation and individual case management to young women aged 13 to 17 who are homeless or at risk of homelessness.

As a gender specific organisation the staff and management of Detour House Inc are dedicated to helping women and girls to reach their potential and improve their individual outcomes.

PH: (02) 9660 4137

www.detourhouse.org.au
staff@detourhouse.org.au

LEICHHARDT WOMEN'S COMMUNITY HEALTH CENTRE - 9560 3011

We provide low-cost and affordable medical, allied and complementary health care and education to improve women's health. We aim to always respect a woman's circumstances and consider she is the expert on her own life experiences. We try to respond to her needs and wants in a confidential, safe, professional and approachable way.

Services include: acupuncture, naturopathy, physiotherapy, psychology, counselling, lymphatic drainage massage therapy. Nurses and doctors on site.

LWCHC is a non-government, not for profit organisation.

www.lwchc.org.au



SYDNEY PERIOD PROJECT

Provides material aid in the form of sanitary products, including maternity pads, for homeless women and transgender males and for women fleeing domestic or family violence.

Period Packs contain: pads, tampons, wipes, hand sanitiser, disposable bags and a small treat, providing full menstrual care for a person sleeping rough. For information please email: info@sydneyperiodproject.org.au

www.sydneyperiodproject.org.au

teresa@sydneyperiodproject.org.au
helen@sydneyperiodproject.org.au



DETOUR HOUSE YOUNG PEOPLE'S REFUGE (FOR YOUNG WOMEN & GIRLS) 9660 4137

Detour House Inc provides accommodation, care and a 3 month rehabilitation program to women who have experienced drug and/or alcohol dependency. The program is 12 Step based and is set in a safe, supportive environment to assist women as they move to independent living.

Young People's Refuge offers supported accommodation and individual case management to young women aged 13 to 17 who are homeless or at risk of homelessness.

Phone: 02 9564 3638
detourhouse.com.au



YOUNG WOMEN

CRISIS ACCOMMODATION CENTRES FOR UNDER 18'S

SYDNEY:

Oasis Youth Support (16 - 20) 9331 2266
Caretakers Cottage (13 to 17) 9389 0999
Jewish House Crisis Centre (16+) 9386 0770
Parrahouse Youth Refuge (16 to 17) 9633 5429
Young People's Refuge (Detour House) (13 to 17)
9564 3638

NORTH SYDNEY:

Taldumande Youth Services (15 to 18) 9460 3777

SOUTHERN SYDNEY:

Project Youth – Penny's (16 to 24) 9580 0970
The Bridge Youth Service (15 to 17) 9521 6182

WESTERN SYDNEY

Canterbury Bankstown Youth Service (16-21) 9503 6001
Don Bosco House (15 to 18) 8217 4700
Liverpool Youth Refuge (12 to 17) 9824 0192
Nick Kearns House (14 to 17) 9709 3520
Platform Youth Services Penrith
(15 to 18) 47 600 800

YOUTH

LINK 2 HOME

1800 152 152

The new 24/7 State-wide telephone line for people who are homeless or at risk of homelessness to seek accommodation and support.

You may also want to talk about your current living situation and need some direction on where to go, or who to contact for more help, what options you have or just some basic advice.



LIFELINE

13 11 14



Lifeline

Saving Lives

Crisis Support. Suicide Prevention.

KIDS HELP LINE 1800 55 1 800

We care and we listen, any time, for any reason. Kids Helpline is Australia's only free, private and confidential, telephone and online counselling service specifically for young people aged between 5 and 25.

A counsellor will answer your call. They will listen and help you work through any worries. You can ask to talk to a male or female. You don't need to tell us your name.

www.kidshelp.com.au
24 hours, 7 days per week.



CHILD PROTECTION HELPLINE

13 21 11

A 24 hours a day, 7 days a week, statewide call centre staffed by professionally qualified caseworkers to receive and screen all reports about suspected abuse or neglect of a child or young person or those at risk of harm from abuse or neglect.

Community Services is mandated under the Children and Young Persons (Care & Protection) Act 1998 to conduct assessments and protective investigation of reports of cases of child abuse and neglect.

eHEADSPACE 1800 650 890

eheadspace provides online and phone support to young people 12 - 25 and their families and friends. If you're going through a tough time, eheadspace can help. If you're worried about your mental health eheadspace can help you deal with a broad range of issues like bullying, drug and alcohol issues, depression and anxiety, relationships, concerns about a friend, fitting in and isolation.

We're committed to embracing diversity and eliminating all forms of discrimination in the provision of health services. headspace welcomes all people irrespective of ethnicity, lifestyle choice, faith, sexual orientation and gender identity. If you would like to speak to someone in person visit headspace.org.au to find your nearest headspace centre.

9am - 1am, 7 days a week
www.eheadspace.org.au



REACH OUT

Provides an online mental health service for young people 15 to 24 years old who are experiencing difficulties in any aspect of their lives or who are at risk of self-harm and are unsure of where or how to get assistance.

You can access ReachOut.com 24/7, and talk to other young people or read factsheets and stories on anything from everyday issues through to really tough times.

www.reachout.com.au
info@reachout.com

If you need urgent help right now, you should contact these guys:

Lifeline 13 11 14

or Kids Helpline 1800 55 1800.



Whatever's going on,
 we've got info, forums and online
 tools that can help.

OASIS YOUTH SUPPORT - SALVOS

Provides crisis accommodation for young people 16 to 21 years old who are homeless or at risk of homelessness. Provides outreach support and brokerage services for homeless young people 16 to 25 years old. Case management, education and counselling are also available.

Over 20 programs to homeless young people aged 16 - 24, and gives disadvantaged young people hope, help and opportunities to turn their lives around.

PH: 9331 2266

365 Crown Street, Surry Hills, NSW 2010

oasisysn@aue.salvationarmy.org

www.salvos.org.au/oasis



CHILDWISE 1800 99 10 99

CHILD WISE NATIONAL CHILD ABUSE PREVENTION HELPLINE

The Child Wise National Child Abuse Helpline is a toll-free number providing access to expert advice from trained counsellors and an opportunity to speak up about child abuse.

A wide range of people affected by child abuse contact the Helpline, including victims, parents, relatives, teachers, friends, professionals, carers and many others. Many of the callers require information on the indicators of child abuse and what to do, information about issues related to normal child development and assistance on how to talk to children about personal safety.

Phone: 1800 99 10 99

Email: helpline@childwise.org.au



CARETAKERS COTTAGE BONDI YOUTH REFUGE

Caretakers Cottage operates a crisis refuge for young people between 12 and 17 years old.

A safe place to stay for up to 3 months. We also help our residents plan what to do next whether that is to return home, move on to longer-term accommodation or move out independently, and after-care outreach, to help our former residents stay on track once they have moved on.

PH: 9389 0999

96 Bondi Road, Bondi, NSW 2026 - Open 24/7
www.caretakers.org.au
info@caretakers.org.au

Youth Work Team,
 7am-11pm, every day
 Administration,
 9.00am to 5.00pm,
 Mon to Fri.



#HOMELESSKIDSMATTER: YOUTH REFUGE DIRECTORY (APP)

Emergency listing of homeless shelters in Sydney and NSW for teens. The app version features the complete directory as well as extra features such as a map, emergency numbers and contacts for child protection services.

Mobile and web app:
www.caretakers.org.au/web-app.



CANTERBURY BANKSTOWN YOUTH HOMELESSNESS SERVICE

1800 964 775 (02) 9503 6001

The service provides 24/7 crisis refuge and support for young people aged 16 to 25 from three to six months across five facilities.

We work collaboratively with other agencies to connect young people to education, training and employment opportunities, as well as to positive family and community networks.

Special tailoring of service provision to address varying cultural diversity and religious needs with a strong focus on young people from culturally and linguistically diverse backgrounds and Aboriginal young people.

Suite 4/59 Evaline Street,
Campsie, NSW 2194

MISSION
AUSTRALIA | together
we stand

Y FOUNDATIONS PH: 8306 7901

Yfoundations is the NSW non-governmental peak organisation for youth homelessness.

Do you need assistance finding crisis or transitional housing? Do you need help finding other support services? Our web site has a directory of links to health and support services, accommodation options and more.

We believe that young people matter and that childhood experiences and family background shouldn't inhibit anyone from achieving their dreams.

10 Stokes Ave,
Alexandria, NSW 2015
www.yfoundations.org.au
admin@yfoundations.org.au



CREATE FOUNDATION 1800 655 105



CREATE Foundation is the peak body representing the voices of all children and young people in out-of-home and foster care.

Creating a better life for children and young people in care. Connecting children and young people to each other, CREATE and their Community. Empowering children and young people to build self-confidence, self-esteem, and skills that enable them to have a voice and be heard.

create.org.au

LEGAL AID YOUTH HOTLINE 1800 10 18 10

Free legal advice for children and young people 18 years old or younger who have committed, or who are suspected of having committed, a criminal offence.

9am to midnight weekdays,
24-hour service weekends and public holidays.

www.legalaid.nsw.gov.au

NATIONAL CHILDRENS & YOUTH LAW CENTRE - LAWSTUFF (02) 9385 9588

Lawstuff provides legal information to children and young people in Australia.

Lawmail is a FREE legal service for Australian children and young people (& their advocates), providing legal information, advice and referrals by email.

The National Children's and Youth Law Centre is an independent, non-profit organisation working for and in support of children and young people, their rights and access to justice.

Law Building, First Floor Uni NSW 2052
www.ncylc.org.au
admin@ncylc.org.au



THE WAYSIDE CHAPEL 9581 9100

A drop-in centre providing a range of support services for young people under 25 years old, particularly those in the Kings Cross area who are homeless or at risk of homelessness.
Community Services Centre: open 7 days per week

The centre provides laundry & shower facilities; breakfast & dinner programs; advocacy; transitional case work; recreation & leisure activities; information & referral; and outreach.

The Wayside Cafe also provides pathways into employment through the provision of voluntary roles where visitors can learn about cooking, food preparation and business operations.
Mon-Fri 9-7.30, Sat & Sun 9-4

29 Hughes Street, Potts Point NSW 2011
mail@thewaysidechapel.com
www.thewaysidechapel.com



The Wayside Chapel

WEAVE YOUTH & COMMUNITY SERVICES (02) 9318 0539

Support for youth - 12 to 25 years olds.

- Family and general counselling, with male or female counsellors, for issues such as grief & loss, sexual assault and drug & alcohol abuse.
- Specialist casework & counselling for people with mental health and/or drug & alcohol problems.
- Legal advice, casework & court support for adults & juveniles; post-release support for juveniles; and court reports & assessments.
- Advocacy and referral for housing issues.
- A drug and alcohol harm-minimisation program. Outreach home visits are available in Sydney, south Sydney and Botany.

The centre also helps Aboriginal and non-English-speaking people.

Cnr Elizabeth & Allen Sts,
Waterloo, NSW, 2017
www.weave.org.au



YOUTH

CREATIVE YOUTH INITIATIVES (02) 9356 8897

A free, accredited TAFE outreach visual arts course that provides materials, individual and group tuition and a safe place for young homeless people to explore creativity. Students can experiment with various mediums including painting, sketching, sculpture, life drawing, spray painting and graphic design.

Sounds of the Street is a TAFE accredited course allowing young homeless people to create songs, learn music software and gain an understanding of the music industry. Students' songs are placed in a yearly compilation album and they perform their songs at the annual CD launch.

19 Denham St, Surry Hills,
www.missionaustralia.com.au
cyi@missionaustralia.com.au



LAUNCHPAD YOUTH COMMUNITY

Housing support for young people who are at risk of homelessness includes help to remain safely in existing housing, assistance to secure stable housing and the provision of safe & secure accommodation for those in crisis.

Provides a parenting program for young parents under 25 years old & their children who are homeless or at risk of homelessness. The service is also for young pregnant women.

PH: 9557 2810

8-10, 654-670 King St.
 Erskineville, NSW, 2043

9-5 Mon-Friday

www.launchpadyouth.org.au

admin@launchpadyouth.org.au



YOUTH

NOFFS FOUNDATION (02) 9305 6600

Disadvantaged and disconnected young people and those from indigenous and culturally diverse backgrounds are our focus. Our particular expertise is in the treatment of young people with drug and alcohol problems.

All Noffs services emphasise the use of multi-dimensional approaches to engage and maintain positive relationships with young people. These approaches include the creation of welcoming and safe social spaces, inclusion of young people in decision-making and planning processes, catering for social and cultural diversity, collaboration with a range of other specialist services and a focus on problem solving.

<https://noffs.org.au>
PO Box 120 Randwick NSW 2031



THE STREET UNIVERSITY (02) 8886 2800

Opened in December 2008 by international hip hop group "Public Enemy" and run in conjunction with the Uni NSW, it's a place where young people are able to walk in off the street and take courses in anything from basketball to biology. With full size classrooms, full size basketball court, music studios where young people can write and record their own music and a cafe run by young people and their families.

Learn Hip hop music, dance, BBoy, song writing and studio recording. Develop beats, lyrics & song writing and record in the studio.

Help to overcome substance abuse and other social issues and assistance with employment and education.

noffs.org.au/street-uni/
Mt Druiett & Liverpool Centers
Deadly Dreaming Program,
10.00am to 6.00pm, Tue.



THE STREET UNIVERSITY™

YOUTH OFF THE STREETS

1800 06 22 88

Short-term residential accommodation, respite, education, outreach and community support programs for children and young people 12 to 25 years old who are facing challenges of homelessness, drug and alcohol dependency, exclusion from school, neglect and abuse.

We support these young people as they work to turn their lives around and overcome immense personal traumas such as neglect and physical, psychological and emotional abuse. Our 35 services include crisis accommodation, alcohol and other drug services, counselling, accredited high schools, outreach, residential programs and a mentoring program.

Phone: 1800 06 22 88 or (02) 9330 3500
133 O'Riordan Street, Mascot NSW 2020
Mon-Fri 9am - 5pm
www.youthoffthestreets.com.au



YOUTH

THE YOGA FOUNDATION

0414 379 473

The Yoga Foundation is an Australian registered charity and not-for-profit that exists to bring the benefits of yoga to disadvantaged people experiencing anxiety and depression who cannot access yoga easily.

Some cannot physically or mentally get to a class or do not feel comfortable doing classes in the general community; many mistakenly think of yoga as just for the fit and flexible. Our mission is to bring yoga to these people in order to improve their quality of life and reduce the symptoms of mental illness.

PO Box 443, Cammeray, NSW 2062
Phone: 0414 379 473
www.theyogafoundation.org.au
E info@theyogafoundation.org.au



WELLBEING

ORANGE SKY LAUNDRY

- 07 306 24811

We are Australia's first mobile laundry service providing homeless people with access to free washing/drying facilities. We are a new not-for-profit organisation run by volunteers.

Portable washing facilities, specialised hygiene packs and an alliance with other local organisations will work to achieve these goals.

info@orangeskylaundry.com.au
<http://www.orangeskylaundry.com.au>



SYDNEY SHOWER BUS

1300 426 386



Provides a safe mobile service for homeless people to shower, shave, brush their teeth and material aid in the form of free clothing & hygiene products.

Where is the bus? Check the timetable:



MILK CRATE THEATRE

We work with an Ensemble of artists who have experienced homelessness or social marginalisation to create theatre that creates change. We provide a safe, creative space to build confidence and make positive changes in lives.

We believe that by sharing our real stories we can inspire action and work towards an inclusive future where everyone feels valued.

We invite you to come and take part in our drama workshops and to join the Ensemble.

Phone: (02) 9698 7133

Alexandria Town Hall
73 Garden Street,
Alexandria NSW 2015
www.milkcratetheatre.com



SYDNEY STREET CHOIR

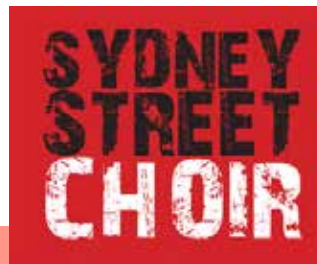
0410 409 906

Sydney Street Choir is a singing community formed to promote social skills, independence and self-management, including the management of finances, transportation, housing and health issues.

Anyone who has experienced disadvantage through homelessness, disability, illness or addiction is welcome and new members bring new life to the Choir community.

You don't need to be able to sing to join this Choir, there are no auditions, and you don't need any special experience.

For the latest rehearsal venues, tour and gig info:
www.sydneystreetchoir.com
info@sydneystreetchoir.org.au



MEN'S SHEDS

1300 550 009

Good health is based on many factors including feeling good about yourself, being productive, contributing to your community, connecting with friends and maintaining an active body and mind.

Becoming a member of a Men's Shed provides a safe and busy environment where men can find many of these things in an atmosphere of old-fashioned mateship. And, importantly, there is no pressure. Men can just come and have a yarn and a cuppa if that is all they're looking for.

There are 30 Men's Shed across Sydney.
Find one near you: mensshed.org

Australian Men's Shed Association
PO Box 793 The Junction NSW 2291



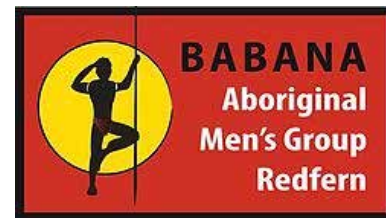
BABANA ABORIGINAL MENS GROUP

The term Babana means 'brother' in the Dharuk language.

Babana is a brotherhood of both Aboriginal and Non Aboriginal Men who are focused on working to improve the lives of the greater Sydney Aboriginal communities. Babana brings together Men from all walks of life that are committed to supporting and empowering each other, their families and their community.

PH: 9660 5012

37-47 St Johns Road Glebe NSW 2037
PO Box 3292 Redfern NSW 2016
www.babana.org.au



THE FOOTPATH LIBRARY

Free new and secondhand books and magazines.

The Footpath Library gives donated books and magazines from the community (public and publishers) to homeless and disadvantaged people.

At present, The Footpath Library operates a mobile service in Sydney.

events_sydney@footpathlibrary.org
www.footpathlibrary.org



ROUGH THREADS

Rough Threads is a Sydney based not for profit supporting disadvantaged communities through the provision of goods, services, social connectedness and belonging.

We support women in women's refuges, the homeless, refugee families or members dealing with serious long term mental illness by providing appropriate men's, women's and kids' clothing, accessories and shoes.

Since their launch in 2011 they have taken a holistic approach to caring for disadvantaged members of the community, allowing them to feel a part of the community and hopefully persevere through the tough times and enable them to better improve their lives.

www.roughthreads.org



PETS IN THE PARK

Pets In The Park is a free pet clinic provided for the homeless or those at risk of homelessness with animal companions.

Veterinarians and vet nurses provide free health checks, vaccinations, flea treatment, worming treatment and basic medication for pets .

If you fit this criteria and need assistance you must get a referral letter from a human service provider such as: Wayside Chapel, Salvation Army, Mission Australia or Wesley Mission.

Clinics are in Darlinghurst and Parramatta.
www.petsinthepark.org.au and on facebook



ANIMAL WELFARE LEAGUE

Animal Welfare League (AWL) NSW is a registered charity and for over 50 years has been caring for surrendered, neglected and abandoned animals, as well as investigating allegations of animal cruelty under the Prevention of Cruelty to Animals Act. AWL aims to match all adoptable animals to suit the lifestyle of potential owners, ensuring a long and happy relationship for all. All animals available for adoption are temperament assessed, vet checked, desexed, microchipped, vaccinated, wormed and on flea prevention. AWL operates two animal shelters, a vet clinic, offers behavioural training and has 14 branches of volunteers across the state. In Sydney AWL offers vet care for pets and their low income or homeless owners, by our Vets for Street Pets program. AWL receives very little government funding, so relies on the generosity of the public to continue our vital welfare work.

Phone: 02 8899 3333
 PO Box 137 North Ryde
 NSW 2113

helpingpets@awlsw.com.au
www.awlsw.com.au



WESTERN SYDNEY HOMELESS CONNECT **MONDAY 7 AUGUST 2017**

The Western Sydney Homeless Connect (WSHC) event will be held on **MONDAY 7 AUGUST 2017** at Parramatta Town Hall and in the Centenary Square.

“We provide the disadvantaged with access to support services from over 60 organisations that can prevent them becoming homeless and act as an early intervention strategy. For those already homeless it can help get them off the street.”

WSHC guests enjoyed a free meal, free haircut, dental or health check-up and shopped at no cost for clothing, toys and books. There was free entertainment with music provided from bands and choirs from all over Sydney, including the Sydney Street Choir.

www.westernsydneyhomelessconnect.com



**homeless
connect**
WESTERN SYDNEY



**A TO Z DIRECTORY
OF HOMELESS HELP INFORMATION**

ASKIZZY.ORG.AU

★ ADD ASK IZZY TO YOUR HOME SCREEN

Android Devices (Chrome)

- Browse to askizzy.org.au
- Tap menu icon: ☰
- Tap Add to home screen

Apple Devices (Safari)

- Browse to askizzy.org.au
- Tap share icon: ⓘ
- Tap Add to home screen

Windows Devices

- Browse to askizzy.org.au
- Tap more icon: ⋮
- Tap Pin to Start